

SUMMARY REPORT:
Survey of Students’ Feedback on a Lecturer’ Activities
for Academic Year 2016/2017, Semester 1

1. Introduction

- The survey was helpful in the continuous quest for improvements in teaching and thereby enhancing the students' learning experience in the University of Information Technology (UIT). The information may be used as one means of demonstrating teaching effectiveness for decisions regarding merit, renewal, tenure and promotion
- The survey was conducted from December 23, 2016 to January 20, 2017 (at the end of the semester and before the publication of grades) by the Office of Inspection-Legal Affairs-Quality Assurance.
- The survey respondents were the full-time students learning theoretical, hands-on (type 1) and hands-on (type 2) subjects at UIT.
- Students completed the online questionnaire at <http://survey.uit.edu.vn>.
- The questionnaire used four-point Likert scales with responses ranging: 1- Not good/ Not satisfied, 2- Average, 3- Good/ Satisfied, 4- Very good/ Very satisfied, and No comment. In addition, there are additional comments.

2. Results

2.1. Number of students participated in the feedback

Faculties and Departments	Theoretical Subjects			Hands-on Subjects (Type 1)			Hands-on Subjects (Type 1)		
	Number of registrations	Number of responses	%	Number of registrations	Number of responses	%	Number of registrations	Number of responses	%
F. of Software Engineering	2499	1781	71.3	320	218	68.1	1542	1095	71.0
F. of Information Systems	3020	2305	76.3	2026	1558	76.9	572	451	78.8
F. of Computer Science	2325	1749	75.2	1176	859	73.0	1164	877	75.3
F. of Computer Engineering	1946	1489	76.5	925	652	70.5			
F. of Computer Network and Communication	2939	2410	82.0	2623	2193	83.6	965	664	68.8
Dept of Information Science and Technology	332	297	89.5	299	191	63.9	157	108	68.8
Dept of English	1429	1146	80.2						
Dept of Mathematics and Physics	4496	3391	75.4						
Office of Academic Affairs	2811	2296	81.7						
TOTAL	21797	16864	77.4	7369	5671	77.0	4400	3195	72.6

2.2. The satisfaction levels of students on lecturer' activities

2.2.1. In Theoretical Subjects (%)

	Statement	No comment	Not good/ Not satisfied	Average	Good/ Satisfied	Very good/ Very satisfied
1	Classrooms/labs and equipment facilities meet the requirements of teaching and learning.	7.3	37.7		51.1	
2	Materials, lesson plans and studying resources are provided sufficiently and updated on the moodle system.	7.8	34.7		53.4	
3	Your lecturer instructs an active learning method and a lifelong learning motive.	8	35.4		52.6	
4	The lecturer presents issues which are updated, corrected and related to real life.	8.3	39.7		48	
5	The lecturer's teaching methodology helps you to understand lessons and be applicable into your knowledge	8	38.7		48.9	
6	The lecturer has a good transaction ability	8.6	37.7		49.5	
7	The lecturer guarantees the amount of class meetings	8.9	40.1		46.4	
8	The lecturer uses time at class effectively	9.2	40.5		45.4	
9	The lecturer follows the syllabus	9.8	39.7		46	
10	The lecturer is enthusiastic and devoted	9.9	38.3		46.6	
11	The lecturer uses equipment, teaching materials logically, effectively	10.7	40.5		44.1	
12	The lecturer uses the Moodle system to discuss and support You in your study	11.4	39		45	
13	The lecturer assesses your academic results correctly, fairly	10.9	41		42.8	
14	Contents of testing incorporate all of the subject's knowledge.	11.2	37.4		46.3	
15	At the end of the subject, you are equipped knowledge and skills which are satisfied with the intended learning outcomes.	11.4	38.7		44.7	
16	Your satisfaction rate to the teaching quality	11.5	37.6		44.1	

2.2.2. In Hands-on Subjects (Type 1)

	Statement	No comment	Not good/ Not satisfied	Average	Good/ Satisfied	Very good/ Very satisfied
1	You are provided with sufficient information of syllabus/laboratory plans	6.4	36.8		53.5	
2	Syllabus explicitly states the knowledge, skills that students need to achieve after each laboratory meeting	6.8	38.9		51.2	
3	Workspaces, and laboratories are well equipped, and meet demands during laboratory hours	9.7	36.4		48.9	
4	Workspaces, and laboratories satisfy the security conditions	7	37.6		51.8	
5	You are assigned in an appropriate group	7.4	37.4		50.6	
6	You are supplied with sufficient learning resources/hands-on exercises	6.3	35.6		55.1	
7	Learning resources/hands-on exercises are explicit, understandable, and updated	8	36.6		52	
8	Laboratory timetable is allocated properly, and matched with lecture-based classes	7	37.3		52.1	
9	You are informed explicitly with the examinations/learning assessment methods by the first day	6.5	37.2		53.3	
10	The lecturer observes and monitors continuously your hands-on practice progress	7.1	36.5		53	
11	The lecturer instructs, and describes steps before conducting laboratory works	7	36.6		53	
12	The lecturer has professional experiences while instructing and helping you out of your problems	7.1	37.8		51.7	
13	The lecturer ensures the usage of time efficiently	7	36.3		53.4	
14	You satisfy with the lecturer's answers/solutions on the subject	7.1	37.3		52.2	
15	The lecturer evaluates exactly, and fairly your laboratory results	6.3	36.7		53.5	
16	Examination/learning assessment methods are matched appropriately with the laboratory subjects	6.2	37.2		53.1	
17	You acquire knowledge, skills as intended by the laboratory	6.8	39.1		50.8	

18	You satisfy with the lecturer's job	6.1	38	52.3
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2.2.3. In Hands-on Subjects (Type 2)

Statement		No comment	Not good/ Not satisfied	Average	Good/ Satisfied	Very good/ Very satisfied
1	The lecturer meets students (at least 3 days in class) as informed	7.1	41.6		46.7	
2	The lecturer answers the student's questions timely within 24 hours	8.2	40.7		45.5	
3	Assignments, projects are matched appropriately with the subject	9.6	40.8		45.1	
4	The lecturer supplies sufficient learning resources in the process of performing experiences and assignments	9.1	41		44.8	
5	The lecturer frequently applies moodles, emails, forums, personal websites to interact with the student about the projects and assignments	8.7	39.4		45.9	
6	The lecturer regulates the laboratory's submission deadline to students	9.7	43.1		41.8	
7	Students satisfy with the lecturer's instructions while they are doing projects	9.5	41.3		43.5	
8	The lecturer evaluates correctly, and fairly the results of the student's projects and assignments	9.8	41.3		43.4	

3. Additional Comments

There were 3186 comments (theoretical subjects); 734 comments (hands-on subject 1); 94 comments (hands-on subject 2) on satisfaction and dissatisfaction to the subject.