

*Ho Chi Minh City, 30 June 2023*

## POSTGRADUATE GRADUATES SURVEY REPORT FOR THE CLASS OF 2022-2023

### I. General information

#### 1.1 Survey subjects

Master's students who graduated from the Faculty of Information Systems at the University of Information Technology, VNU-HCM

1.2. **Survey form:** Questionnaire (paper-based survey). The Department of Inspection – Legislation- Quality Assurance coordinated with the Department of Graduate Studies – Science- Technology to distribute and collect survey sheets for Master's students during the graduation ceremony.

#### 1.3. Contents

The content of the survey comprises three parts: Objectives and curriculum; teaching staff; management and training services; overall assessment of the entire course. The questionnaire consists of 21 questions/criteria with a 5-level Likert scale. The collected results will be processed using Excel.

### II. Survey results

This is the first graduating class of Master's students from the Faculty of Information Systems. Due to the small number of Master's graduates, the sample size is insufficient for reliable tests and correlation analysis, as per the formula for calculating small sample sizes ( $n = \frac{N}{1 + N.(e)^2}$ ). Therefore, the report will present the results obtained from the survey for reference purposes.

## 2.1. About training goals and programs

No.	Evaluation criteria	Scale levels (percentage)				
		Not at all	Not good/Not satisfied	Normal	Good/Satisfied	Very good/Very satisfied
1	The training objectives are clearly expressed in the curriculum	-	-	-	25	75
2	The sequence of subjects is logically designed, with a combination and mutual reinforcement.	-	-	25	50	25
3	The curriculum content clearly includes basic modules, industry foundation modules, specialized modules, and graduation thesis courses	-	-	25	25	50
4	The learning outcomes of the curriculum clearly specify the knowledge, skills, and qualities learners need to achieve	-	-	-	50	50
5	The content of curriculum is updated	-	-	25	50	25
6	The school organizes teaching and learning in accordance with the curriculum	-	-	25	25	50
7	The curriculum is distributed through various channels and delivered to each student	-	-	25	50	25

## 2.2. About the teaching staff

No.	Evaluation criteria	Scale levels (percentage)				
		Not at all	Not good/Not satisfied	Normal	Good/Satisfied	Very good/Very satisfied
8	Most lecturers have solid professional expertise	-	-	-	25	75
9	Most teachers are enthusiastic and willing to help students	-	-	25	25	50
10	The teaching method of the teacher helps you understand and apply knowledge	-	-	25	75	-
11	Most teachers teach you how to learn actively and build motivation for lifelong learning	-	-	25	50	25
12	Most teachers ensure class time and instructional plans	-	-	25	25	50
13	Most teachers correctly and fairly assess your learning outcomes	-	-	-	75	25

### 2.3. About management and training service

No.	Evaluation criteria	Scale levels (percentage)				
		Not at all	Not good/Not satisfied	Normal	Good/Satisfied	Very good/Very satisfied
14	The school's organizational training is convenient for you	-	-	25	50	25
15	Managers and office staff, including those in the student management department, faculty, and other departments, have a good service attitude	-	-	-	50	50
16	The teaching equipment is fully equipped and modern	-	-	75	25	-
17	The school's resources meet your learning and research needs	-	-	75	-	25
18	Your reasonable requests are dealt with promptly	-	-	-	50	50
19	Learning outcomes are communicated in a timely manner	-	25	-	50	25

### 2.4. Overall Course Assessment

STT	Evaluation criteria	Scale levels (percentage)				
		Totally not good/Not satisfied	Not good/Not satisfied	Normal	Good/Satisfied	Very good/Very satisfied
20	You are equipped with knowledge, skills and professional qualities in accordance with the training objectives	-	-	25	50	25
21	You are satisfied with the quality of the course	-	-	25	50	25

Overall, Master's students are satisfied with the courses during their time at the university. They highly appreciate the knowledge and skills that the curriculum equips learners with

### 2.5. Master's Students express their opinions.

Overall, the curriculum has been adapted to meet students' needs and desires. The training results affirm the quality of UIT in general, and the Faculty of Information Systems in particular. However, in terms of facilities, the school should invest more in the classrooms

where classes are held, as well as in laboratories to provide students with more time to practice specialized subjects. The lecturers have solid knowledge, and the staff is very supportive of Master's students during their time of study in this school.

**ON BEHALF OF DEPARTMENT OF INSPECTION-  
LEGISLATION- QUALITY ASSURANCE  
DEPUTY HEAD OF DEPARTMENT**

*(Signed)*

**Nguyen Khanh Son**