



UNIVERSITY OF INFORMATION TECHNOLOGY
OFFICE OF INSPECTION – LEGAL AFFAIRS AND
QUALITY ASSURANCE

**EMPLOYERS SATISFACTION SURVEY
SUMMARY RESULTS REPORT 2020**

1. Introduction

University of Information Technology (UIT) conducts employer survey as a way of assessing UIT quality of training:

- To understand about recruitment requirements of employers to compare with curriculum in UIT.
- Modify and expand more knowledge and skills for students
- Based on this results for survey, UIT has a second chance to consider and improve learning and teaching process
- The survey was conducted from August 25th to September 15th, 2020.
- Rector of UIT established the Quality Assurance Team to collect employer's feedback, consisting of representatives from faculties, the Office of Inspection-Legal Affairs and Quality Assurance and the Office of Students Affairs. The survey questionnaires were sent by email or directly to all employers.
- The survey was 6 questions in length, including: the level of satisfaction about employees, the priority of recruitment UIT alumni, cooperation between both 2 parties, trendy careers of computer area or IT and 2 remarks for UIT alumni strength-weak.

2. Results of survey

2.1. The number of employers responded.

In 2020, Quality Assurance Team (QAT) conducted a survey and received the feedbacks of 59 units in which alumni are working. The presentation of the units are directors, head of marketing/HR departments, ... The number of employers responded is the highest in years

Overall, the survey recorded some important from employers.

No.	Faculties	Number of respondents	Number of Alumni working at organization
1.	Software Engineering (SE)	24	747

2.	Information Systems (IS)	3	10
3.	Computer Network and Communication (CN&C)	6	49
4.	Computer Sciences (CS)	3	17
5.	Computer Engineering (CE)	11	110
6.	Information Engineering and Science (IE&S)	7	446
7.	Students Affairs Department	5	30
Total		59	>1049

The portion of employers responded that belonged to private enterprise; Joint Venture Company (JVC) or Foreign Invested Enterprise (FIE) were second rank. This result was suitable for the feature of IT industry.

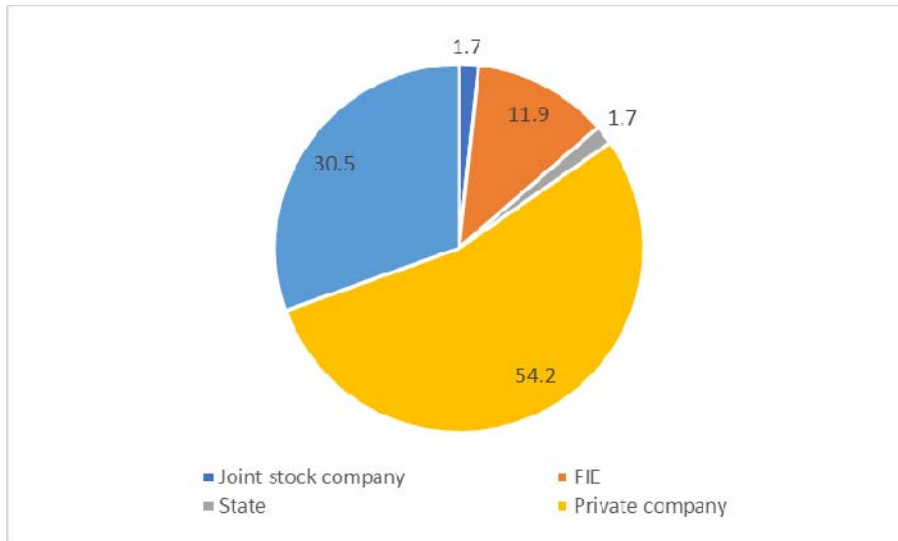
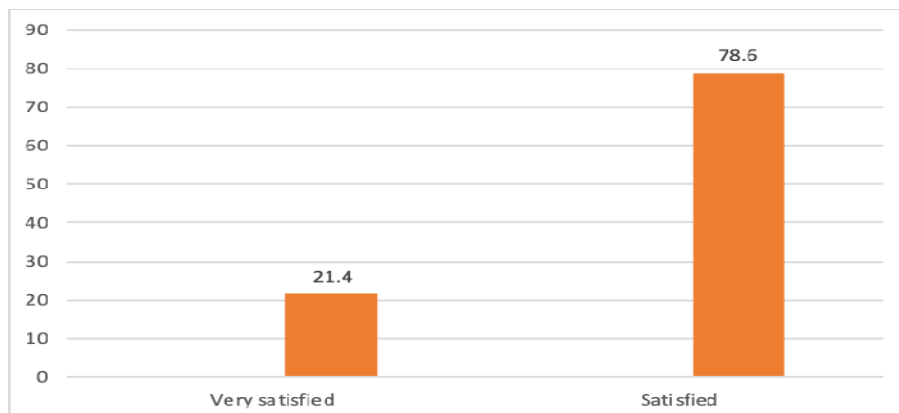


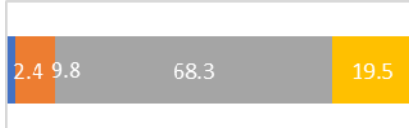
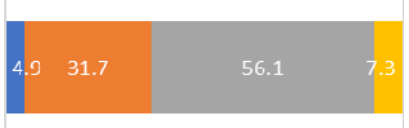
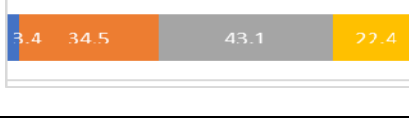
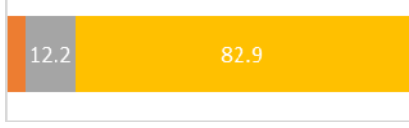

Chart 1. Kinds of companies

2.2. Employer satisfaction of UIT's graduates

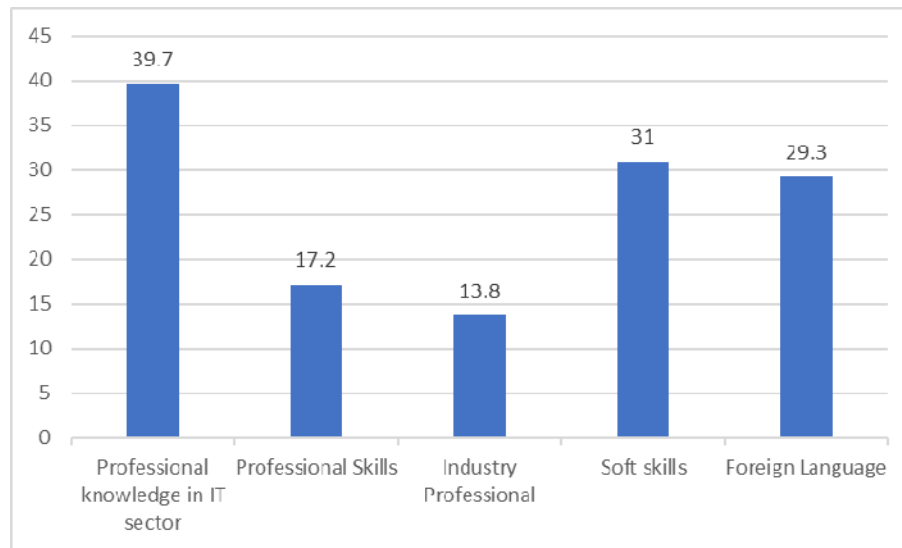


2.3. Requirements and judges for UIT's Alumni

Requirement of employers				Tiêu chí	Adaption level of Alumni			
Weak	Average	Good	Very good		Weak	Average	Good	Very good
17.1	65.9		17.1	Basic Knowledge	19.5	63.4		17.1
	31.7	68.3		Professional Skills	9.8	68.3		22
	26.8	73.2		Argument skills, analyzing and solving issues	17.1	53.7		29.3
	36.6	63.4		Collecting, Analyzing, and Processing Data Skills	14.6	70.7		14.6
	46.3	53.7		Thinking Systems	17.1	56.1		26.8
17.1	56.1	26.8		Industry Professional	2.4	47.4	53.7	19.5
2.4	48.8	48.8		Discipline	9.8	68.3		22
8.4	31	65.5		Extroverted personality (positive, proactive)	2.4	12.2	53.7	31.7
2.4	41.5	56.1		Self-learning and creating	2.4	9.8	56.1	31.7
2.4	34.1	61		Teamwork Skills	2.4	17.1	43.9	36.6
8.4	63.8	27.6		Communication Skills, public relationship	19.5	58.5		22
19.5	51.2	29.3		Foreign Language Level	4.9	39	53.7	2.4

 <p>2.4 9.8 68.3 19.5</p>	Planning and Organizing Skills	 <p>4.9 31.7 56.1 7.3</p>
 <p>3.4 34.5 43.1 22.4</p>	Experience partial	 <p>12.2 34.1 48.8 4.9</p>
 <p>12.2 82.9</p>	Career ethics	 <p>46.3 48.8</p>

2.4. Extra courses that UIT alumni are trained in companies



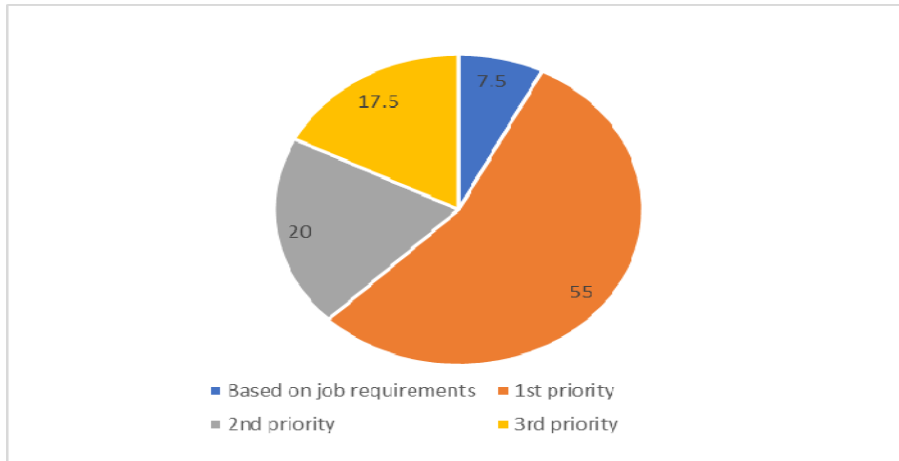
2.5. Starting salary

Participants provided their current starting salaries for UIT's alumni. The data from the 42 units showed that the salaries for UIT's alumni from 7 million Vietnam dong to above 20 million Vietnam Dong (VND).

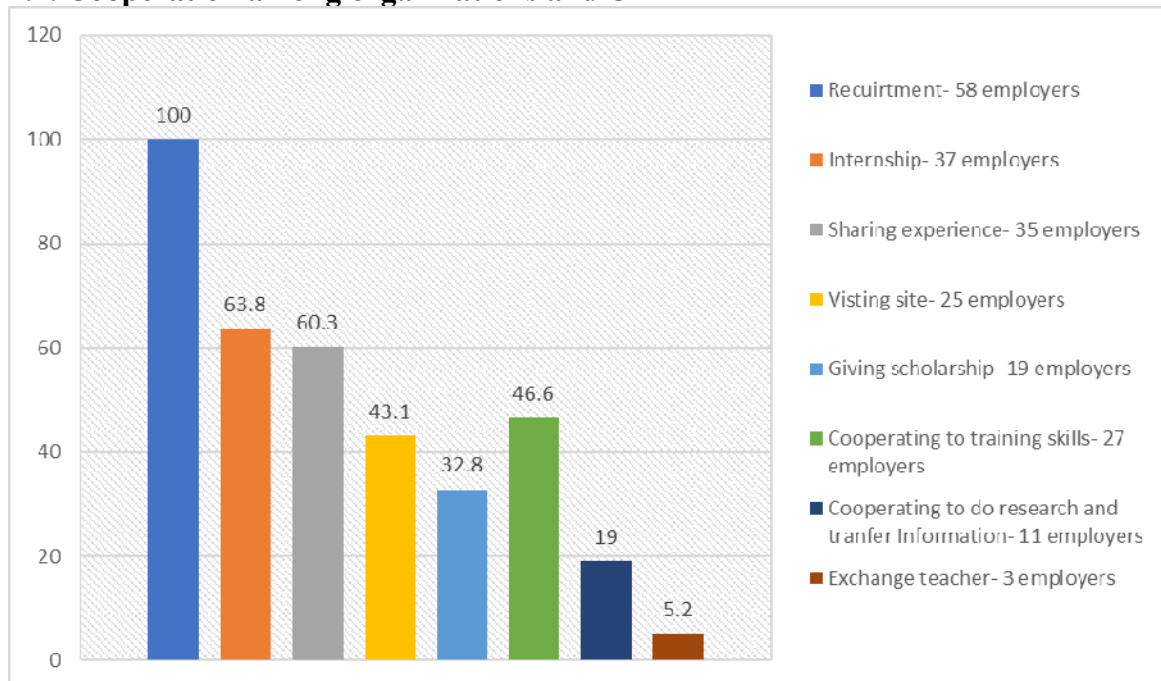
From the database of 58 employers, we can be seen that alumni got salaries based on position jobs and types of companies. Overall, Alumni could be pay from 7 millions to more than 16 millions at first. This was a higher salaries than the other fields.

2.6. Priority on recruitment

The survey also conducted to explore the priority of employers on recruiting UIT alumni in compared with Ho Chi Minh City University of Technology; Ho Chi Minh City University of Science or Ho Chi Minh City University of Technology and Education. The result showed as below the chart:



2.7. Cooperation among organizations and UIT



3. Additional Comments

- Evaluating on the strengths and weaknesses of the UIT Alumni;
- Trends in IT and employers' demands for Alumni to be used in jobs.