



UNIVERSITY OF INFORMATION TECHNOLOGY
OFFICE OF INSPECTION – LEGAL AFFAIRS AND
QUALITY ASSURANCE

**2018 EMPLOYERS SATISFACTION SURVEY
SUMMARY RESULTS REPORT**

1. Introduction

- University of Information Technology (UIT) conducts employer survey as a way of assessing the UIT's training program. By doing this, employers are given the chance of evaluating the effectiveness of the employees who are UIT graduates. The survey includes an assessment on the quality of work, productivity, work attitude, commitment and compliance to company rules. So, this report summarizes the results of the employers' evaluation of UIT graduates.
- The survey was conducted from September 22 to October 20, 2018.
- The UIT Rector established the Organization Board to collect employer's feedback, consisting of representatives from faculties, the Office of Inspection-Legal Affairs and Quality Assurance and the Office of Students Affairs. The survey invitation and questionnaire were sent by email or directly to all employers.
- The survey was 6 questions in length, including: the level of satisfaction about employees, the priority of recruitment UIT's alumni, cooperation between both 2 sides, trends careers of computer area, IT and 2 remarks for UIT's alumni strength-weak.

2. Results

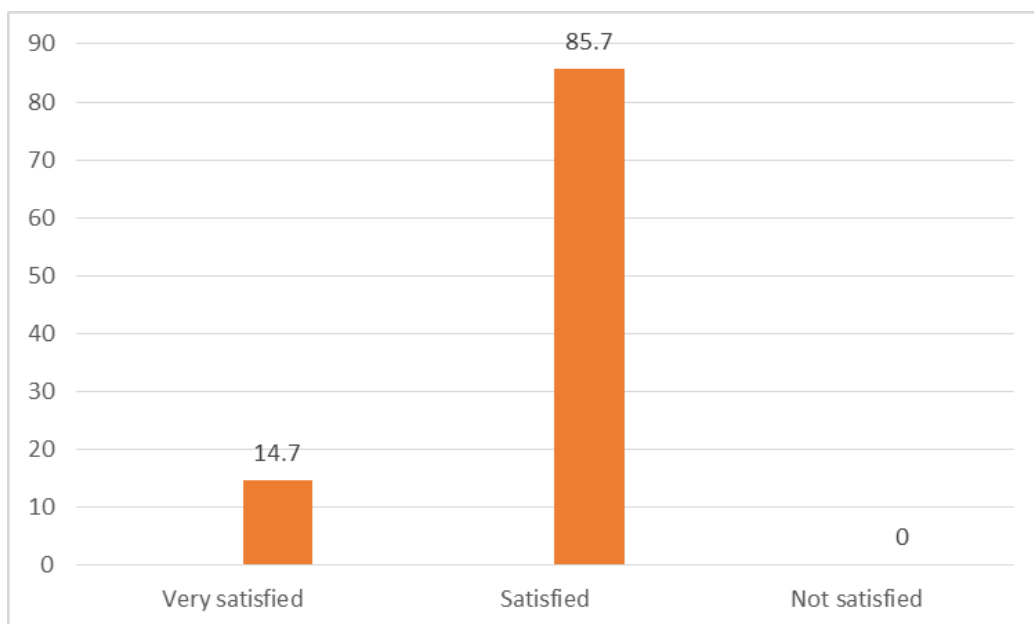
2.1. The number of employer respondents

In 2018s, UIT conducted the survey and received the feedbacks of 35 units at which UIT's alumni are working. The presentation of the units are directors, head of marketing/hr department,...

Overall, the survey noted some comments and core information from the organizations. A number of employers took part in 2018s are higher than years before (2016s: 18 units, 2015: 20 units and 2014: 31 units). However, the survey has just focused on some units, such as: Software Engineering, Information Systems, Computer Network and Communication (CN&C) and Office of Student Affairs.

No.	Faculties	Number of respondents	Number of Alumni who are working at organization
1.	Software Engineering (SE)	18	780
2.	Information Systems (IS)	6	38
3.	Computer Network and Communication (CN&C)	5	6
4.	Office of student Affairs	6	237
	Total	35	1099

2.2. Employer satisfaction of UIT's graduates



2.3. Requirements and judges for UIT's Alumni

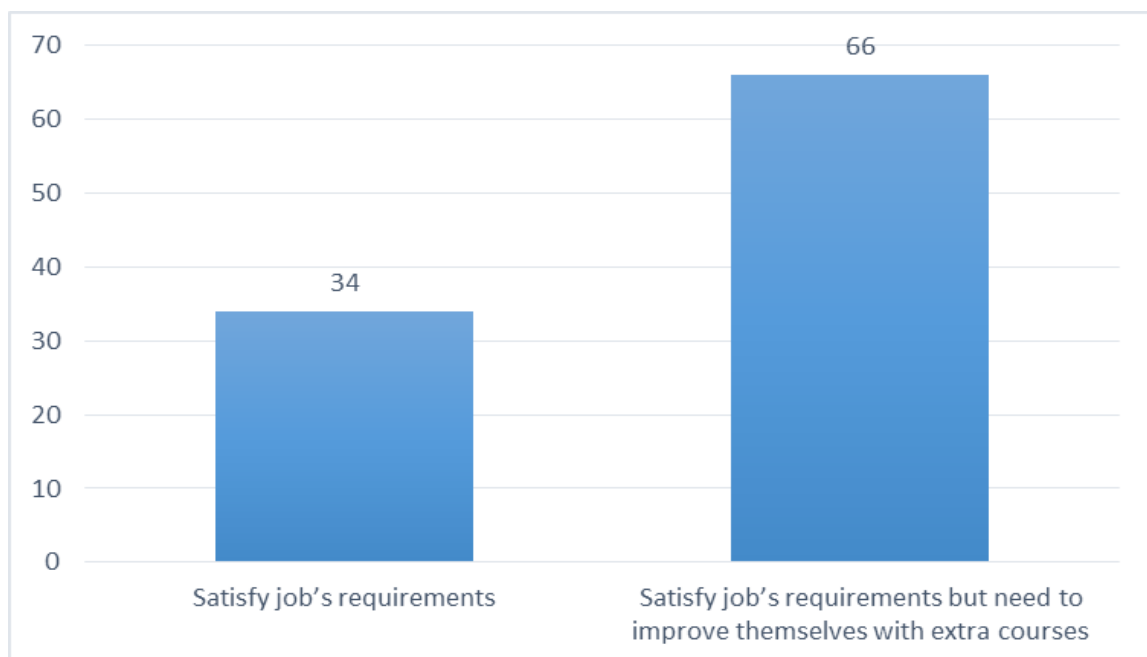
Criterion	Evaluation UIT's alumni				Employers' Requirement			
	Weak	Average	Good	Very good	not important	less important	important	very important
Basic Knowledge	0	26	69	6	3	11	66	20
Professional Skills	2	9	69	20	0	3	40	57
Argument skills, analyzing and solving issues	0	17	60	23	0	3	34	63
Collecting, Analyzing, and Processing Data Skills	0	23	63	14	0	6	57	37
Thinking Systems	0	20	57	23	0	6	51	43
Industry Professional	2	29	46	23	0	8	49	43

Discipline	6	14	57	23	0	5	29	66
Extroverted personality (positive, proactive)	0	11	57	31	0	0	34	66
Self-learning and creating	0	14	57	26	0	0	29	71
Teamwork Skills	0	17	71	11	0	3	26	71
Communication Skills, public relationship	6	20	63	11	0	5	69	26
Foreign Language Level	3	51	43	3	0	18	51	31
Planning and Organizing Skills	0	37	51	11	3	15	57	20
Experience partical	8	34	49	9	9	34	37	20
Career ethics	3	17	60	20	0	18	20	75

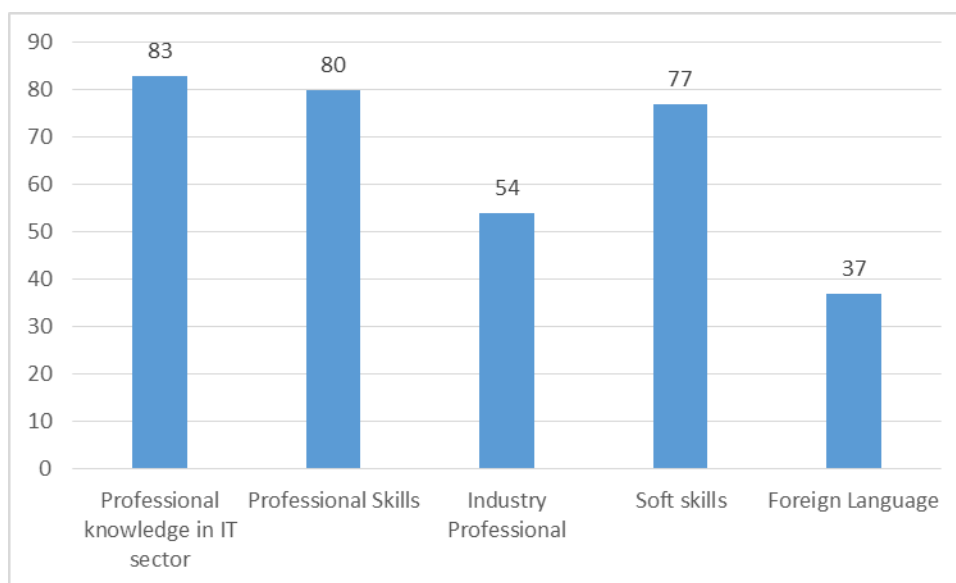
100% employers set the 1st place for self-studying, creating and proacting (group 1); academic & practical ability ranked at 2nd place (group 2); group 3 is a skill for teamwork; group 5 is society knowledge, foreign language and final group is an experience practical; design and operate.

Compared with the results of previous years, the professional knowledge, self-studying & creating and discipline are always a highly employers' requirement (about 95-100%); with the factor “experience practical” is fluctuated from 45%- 50% (lower than 2016s).

2.4. The ability to satisfy job’s requirements of UIT’s alumni



Extra courses that Your organization has trained, or provided to UIT's alumni

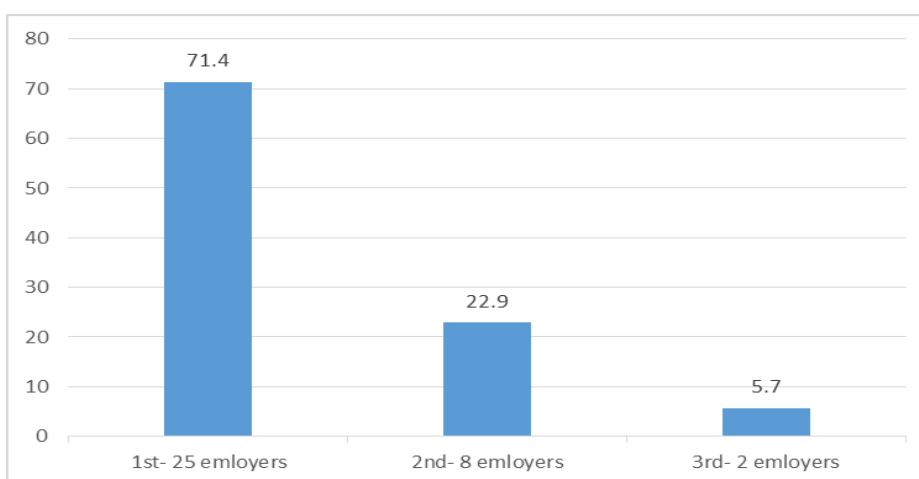


2.5. Starting salary

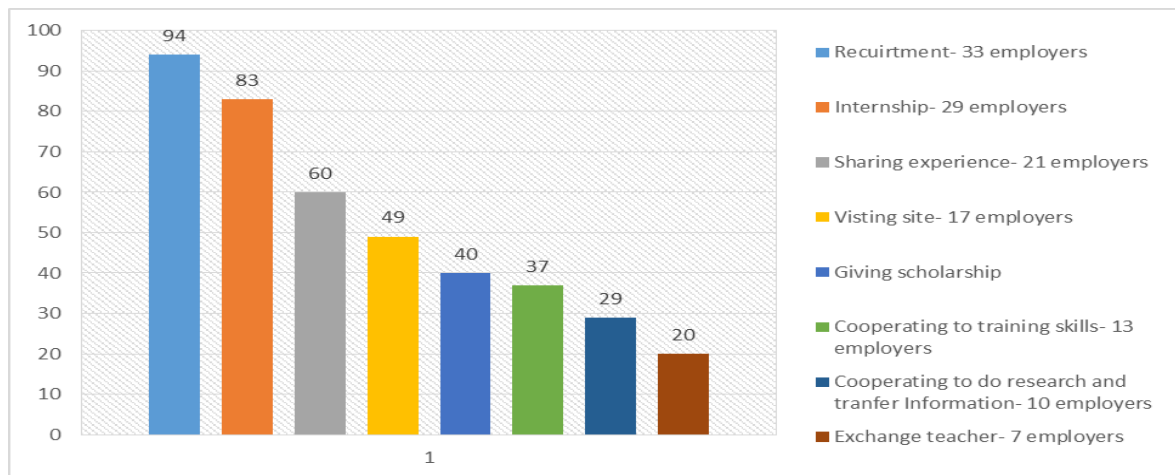
Participants were asked to provide their current starting salaries for UIT's alumni. The data from the 35 units showed that the current starting salaries for UIT's alumni belong to the range from 6.5 million Vietnam dong to 11 million Vietnam Dong (VND).

2.6. Priority on recruitment

The survey conducted to explore the priority of employers on recruiting UIT's alumni (compared with some schools which were IT fields, such as Ho Chi Minh City University of Technology; Ho Chi Minh City University of Science or Ho Chi Minh City University of Technology and Education. The result showed as below the chart:



2.7. The activities that employers can take part in parallel to UIT.



3. Additional Comments

- Evaluating on the strengths and weaknesses of the UIT graduates;
- The current trends in the IT field and some requirements that UIT's employers need to improve ourselves: