UNIVERSITY OF INFORMATION TECHNOLOGY
OFFICE OF INSPECTION – LEGAL AFFAIRS
AND QUALITY ASSURANCE

2016 EMPLOYER SATISFACTION SURVEY
# SUMMARY RESULTS REPORT

1. Introduction

- University of Information Technology (UIT) conducts employer survey as a way of assessing the realization of the programme educational objectives. By doing this, employers are given the chance of evaluating the performance of the employees who are UIT graduates. The survey includes assessment on quality of work, productivity, work attitude, commitment and compliance to company rules. Hence, this report summarizes the results of the employers' evaluation of the UIT graduates.

- The survey was conducted from August 25 to October 25, 2016.

- Most of the survey respondents are HR managers/ training supervisors/ heads of companies/ organizations/ institutions where the UIT graduates are working.

- The UIT Rector established the Organization Board to collect employer's feedback, consisting of representatives from faculties, the Office of Inspection-Legal Affairs and Quality Assurance and the Office of Students Affairs. The survey invitation and questionnaire were emailed or sent directly to all employers.

- The survey was 5 questions in length, including assessment on quality of work, productivity, work attitude, commitment and compliance to company rules, and 2 questions for open-ended comments.

2. Results

2.1. The number of employer respondents

|	Faculties	Number of targets	Number of respondents	Number of UIT's alumni is working at organization
1	Software Engineering (SE)	18	8	139
2	Information Systems (IS)	5	0	0
3	Computer Science (CS)	7	6	26
4	Computer Engineering (CE)	13	3	29
5	Computer Network and Communication (CN&C)	5	1	50
	TOTAL	**48**	**18**	**244**

2.2. Employer satisfaction of UIT's graduates
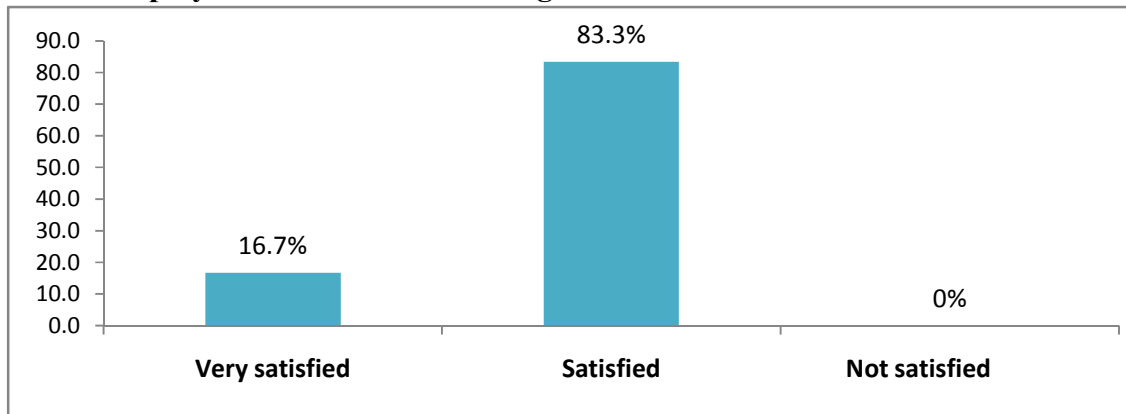
2.3. Requirements and judges for UIT's Alumni (Man)

Evaluation Criteria	Organization's requirement	Judge UIT's alumni
Basic Knowledge	3.6	3.1
Major Knowledge	3.7	2.9
Professional Skills	3.3	2.8
Collecting, Analyzing, and Processing Data Skills	3.4	2.6
Teamwork Skills	3.4	2.9
Communication Skills, Public relationship	2.9	2.9
Planning and Organizing Skills	3.1	2.6
Working Experience	2.9	2.3
Foreign Language Skills	3.1	2.4
Professional Traits	3.1	2.7
Health	2.9	3.3

Self-discipline Trait	3.4	3.3
Positivity, Proactivity	3.2	2.9
Self-study Ability, and Creativity	3.5	3.1

2.4. The ability to satisfy job's requirements of UIT's alumni
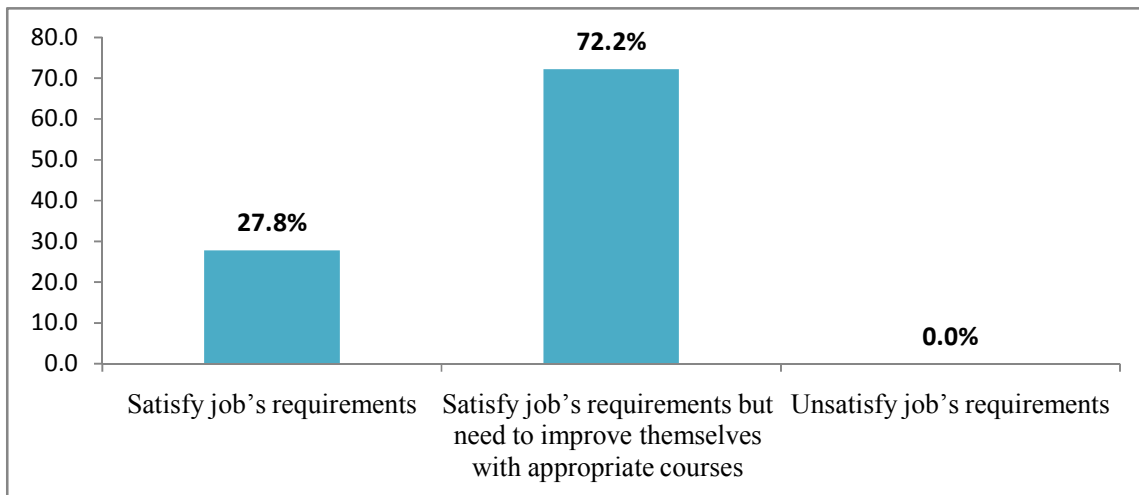
- **Refresher courses that your Organization has trained, or provided to UIT's alumni**
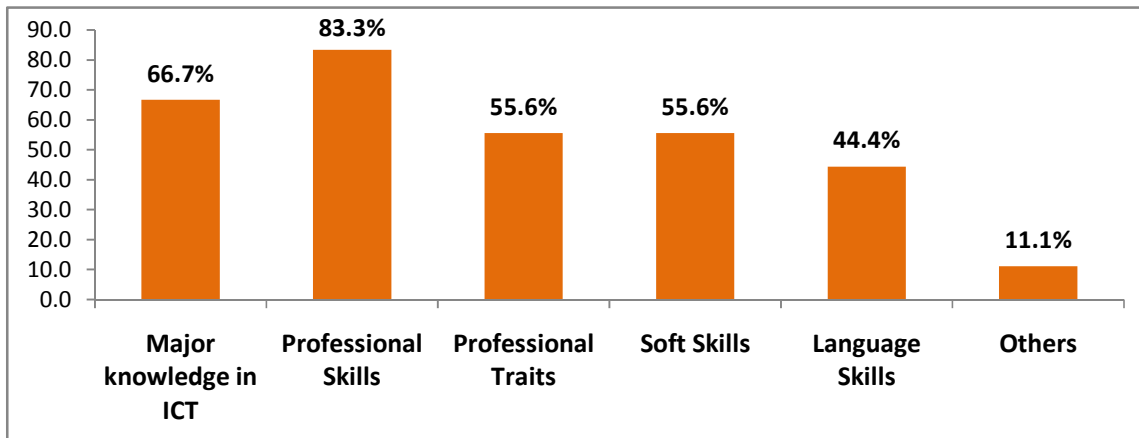
2.5. Base Salaries

Participants were asked to provide their current starting salary for UIT's alumni. The data from the 18 recruiting survey showed that the current starting salary for for UIT's alumni ranged from 6.5 million Vietnam dong to 11 million Vietnam dong.

3. Additional Comments

- Evaluation on the strengths and weaknesses of the UIT graduates: 34 comments;
- The current trends in the ICT field and things that UIT need to improve ourselves: 14 comments.